

Accessibility Guide for Hill View House

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Contact for accessibility enquiries:

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Welcome

At Hill View House we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for your specific requirements.

All our properties are rated by VisitEngland under the National Accessible Scheme.

Access to the property grounds is through a private electric gate. The driveway is made of tarmac. There is ample parking in front of the main entrance of the property. Luggage can be unloaded approx. 2m away from the main entrance.



Parking

- We have a car park with a private driveway. The parking is less than 2 metres from the main entrance. Parking is free. There is parking for at least 7 cars.
- From the car park to the entrance, there is level access.



Level Access

- The area is well lit at night by lights set up on timer.

Main entrance

- The main entrance has level access.
- The main door is side hung and manual.
- The front door is 750mm wide with a threshold 20mm. This gives access to the main hallway.
- When you arrive, we can help carry your luggage.
- There is level access from the main entrance to:
 - Downstairs Bedroom: King size bed
 - En-suite wet room
 - Lounge
 - Kitchen/dining area
 - Snug room
 - Utility room
 - Toilet



Access from the main hallway to the downstairs bedroom is 110cm wide in the narrowest point

- All public areas, hall, stairs, and landings are well lit using a combination of ceiling and table-lamps.
- The hallway has stone flooring. The stairs are carpeted.
- There is an underfloor heating throughout the house, but temperatures can be adjusted in each room to suit individual requirements
- There are automatic audible smoke alarms in the main and upper halls

Bedrooms

- Majority of our guest rooms are accessed by means of stairs with thirteen steps in total. The steps are 220mm high steps. There is a handrail on either side to go halfway up the steps and then there is a handrail on the right-hand side. The handrail is 900mm high.



- There are 5 bedrooms in total:
 - Bedroom 1. Downstairs, king size bed
 - Bedroom 2. Upstairs, super king size bed
 - Bedroom 3. Upstairs, double bed
 - Bedroom 4. Upstairs, super king size bed
 - Bedroom 5. Upstairs, super king size bed or 2 single beds (as they zip&link)
- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.

Level access bedroom

- The bedroom door is 850mm wide.
- There is unobstructed floor space 1800mm (between bathroom and a wall).



- The en-suite bathroom has a level access shower.
- We can move the bedroom furniture, to improve accessibility.
- We can provide a shower chair and toilet seat riser; handrails have been installed by the toilet and by the shower
- There is a king size bed that is 600mm high.
- There are two bedside tables (one on each side of the bed) that are 600mm high.
- The windows allow plenty of natural light supplemented by ceiling lights and wall lights.



Downstairs bedroom (1300mm between bed and wall)

Downstairs bedroom (750mm at narrowest point around bed)



Downstairs en-suite wet room


- The access is gained via a single door 850mm wide.
- The wet room has a toilet 450mm high and is 240mm away from the wall.
- The washbasin is 800mm (31.5 inches) high with turn mixer tap.
- The shower is fixed thermostatic lever turn shower and there is no tray, door or a curtain.
- There is under floor heating in the bathroom, but the temperature can be adjusted manually by thermostat.



Downstairs en-suite wet room

Upstairs bedrooms

The upstairs hallway is 1070mm wide. There are 4 bedrooms.

 **Bedroom 1** has a super king size bed 600mm high.

- There are two bedside tables (one on each side of the bed) that are 600mm high.
- The access to the bedroom is through a single door 770mm from the main hallway.
- The space around the bed is 550mm at the narrowest point
- The bedroom is adjacent to a private luxury bathroom with a shower through a door 770mm wide. This bathroom has a slope ceiling which is 2900mm high at the highest point and 1200mm at the lowest point
- The toilet is 450mm high and base is 170mm away from the wall
- The shower is fixed thermostatic lever turn shower.
- The washbasin is 860mm high from the floor with twist turn mixer tap.
- There is under floor heating in the bathroom and the temperature can be adjusted manually by thermostat.
- There is a slope ceiling, the highest point is 2900mm, the lowest point is 1230mm, please be mindful of this.



This bathroom has a slope ceiling which is 2070mm high at the highest point and 1320mm at the lowest point, please be mindful of this



En-suite bathroom (bedroom1.)



🚪 **Bedroom 2.** has a super king size bed 600mm high

- There are two bedside tables (one on each side of the bed) that are 600mm high.
- The access to the bedroom is through a single door 770mm from the main hallway.
- The space around the bed is 500mm at the narrowest point
- The bedroom is adjacent to a private luxury bathroom with a shower through a sliding door 720mm wide. **This bathroom has a slope ceiling which is 2070mm high at the highest point and 1320mm at the lowest point, please be mindful of this**
- The toilet is 450mm high and base is 450mm away from the wall
- The shower is fixed thermostatic lever turn shower.
- The washbasin is 850mm high from the floor with twist turn mixer tap.
- There is under floor heating in the bathroom and the temperature can be adjusted manually by thermostat.
- **There is a small step between the shower and the rest of the bathroom. This step is 60mm, please be mindful of this.**



Bedroom 2.

- There is a small step between the shower and the rest of the bathroom. This step is 60mm, please be mindful of this.



This bathroom has a slope ceiling which is 2070mm high at the highest point and 1320mm at the lowest point, please be mindful of this





En-suite bathroom (Bedroom 2.)

This bathroom has a slope ceiling which is 2070mm high at the highest point and 1320mm at the lowest point, please be mindful of this

📏 Bedroom 3. Has a double bed.

- The bed is 600mm high.
- The access to the bedroom is through a single door 770mm from the main hallway.
- There are bedside tables that are 600mm.
- The narrowest space around the bed is 450mm wide
- The access to the bathroom is through sliding door that is 730mm wide.
- The height of the toilet is 450mm and it is situated 140mm away from a wall.



Bedroom 2.

En-suite bathroom (Bedroom 2.)



🏠 Bedroom 4 has a super king size bed 600mm high.

- There are two bedside tables (one on each side of the bed) that are 600mm high.
- The access to the bedroom is through a single door 770mm from the main hallway.
- The space around the bed is 640mm at the narrowest point
- The bedroom is adjacent to a private luxury bathroom with a shower through a door 800mm wide. This bathroom has a slope ceiling which is 2900mm high at the highest point and 1200mm at the lowest point
- The toilet is 450mm high and base is 410mm away from the wall
- The shower is fixed thermostatic lever turn shower.
- The washbasin is 860mm high from the floor with twist turn mixer tap.
- There is under floor heating in the bathroom and the temperature can be adjusted manually by thermostat.



Bedroom 4.

En-suite bathroom (Bedroom 4.)



Getting around inside

- All downstairs is one level
- There is a stone floor in the main hallway and in the dining room/ kitchen area. There is wooden floor in seating area, all at step free/level entry.



Hallway (Main entrance)

Self-catering kitchen

Kitchen

- There are 2 bi fold doors in the kitchen that lead into the garden. Door 1. (on the left) is 690mm wide and there is a single step 100mm. The threshold is 40mm. The full width of the whole bi fold door is 2650mm.
Door 2. (on the right) is 650mm wide and there is a single step 100mm. The threshold is 40mm. The full width of the whole bi fold door is 2650mm.

Kitchen/dining area

- The kitchen table is 760.5mm high and it seats 12 people. Each chair is 480mm high, back support is 840mm high from the floor.
- Kitchen units are 940mm high

- Kitchen island is 950mm high
- Space between the electric hobs and the island is 1190 wide, and the space between kitchen island and the kitchen sink is 1050mm wide
- The table and plates are white



- The access to the seating area is 1190mm wide on left hand side (this is 600mm in the narrowest point), and 1160mm on right hand side (this is 850mm at the narrowest point).
- There are two sofas in the seating area and one large corner sofa. Sofa 1. (love seat) is 450mm high. Sofa 2. (gold colour) is a 3-seater and it is 450mm high. The large corner sofa can seat at least 5 people and it is also 450mm high.



Seating area

Seating area

- There is 1 bi fold door in the seating area that lead into the garden. Single door is 650mm wide and there is a single step 100mm. The threshold is 40mm. The full width of the whole bi fold door is 2600mm.

Toilet downstairs– there is a small unisex toilet downstairs that is accessed via a 760mm wide door and is step free/level entry.

- The toilet is 450mm and there is a small washbasin with twist turn mixer tap that is 850mm high



Utility room

- There is a small utility room that is accessible from the main hallway through a door that is 770mm wide.
- There is a washing machine and tumble dryer.
- The worktop is 890mm high.
- There is a sink with a mixer tap.
- The space between the wall and the cupboards is 780mm wide.



Snug room

- The snug room is situated off the hallway on the ground floor and the entrance is 700mm wide and step free/level entry.



- The floor is wooden. There is 1 sofa. The sofa is 3-seater, 450mm high.
- Flat screen, Freeview digital TV with subtitles are available in the snug room, there is also Playstation4 with selection of games.



Snug room

Snug room

- There is a door from the snug room, leading into the garden. This door is 730mm wide, threshold is 20mm and there is 1 step 150high onto the footpath.
- The footpath is 1050mm wide and it leads to the back garden with patio.



Getting around outside

- From the main entrance to the gardens, there is level access. Footpath around the house is made of natural stone, driveway is tarmac.



There is a small gate on each side of the house and the footpath around the house is made of natural stone and leads to the back of the house where there is large patio area.

- The footpath is 1050mm wide and it leads to the back garden with large patio.

Patio & Footpaths





Getting here

The Address is:

Hill View House
Much Marcle,
Ledbury,
HR82PF
Herefordshire

Ledbury is 7.5 miles away
Hereford is 9.7 miles away
Ross-on-Wye 8 miles

Travel by taxi

- You can get a taxi with Blue Line by calling 01432343435. The taxi company has a wheelchair accessible vehicle.
- Ledbury Private Hire 07976 288140, Orchard House Hazel Farm, Dymock Road, Ledbury HR8 2HT
- Daz Taxis 01989 768738 Ross-on-Wye HR9 7HY

Customer care support

Accessibility equipment

- We can provide a shower chair, toilet seat height raiser, please enquire.
- Hirers of Equipment TPG Disabled Aids – 01432 351666
- The hospitality manager has NVQ L2 in Health and Social Care and is available 24 hours a day in case of emergency
- Guest information file gives details of local services and emergency procedures.
- Mobile phone reception is variable depending on your network. There is free WiFi

In case of emergency, please call the Hospitality Manager, (24/7) who has NVQ L2 in Health and Social Care.