

# Accessibility Guide for Little Canwood House

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**Contact for accessibility enquiries:**

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## Welcome

At Little Canwood House we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right cabin for your specific requirements.

All our properties are rated by VisitEngland.

# General

## Access

### Arrival and car parking facilities

- There is undercover parking for two vehicles and additional parking for other vehicles. Luggage can be unloaded in the car parking area approximately 4 meters away from the door.
- There is a fence between the car park area and the garden. The gate is 135 cm wide. Step down 20cm approx.
- Area with paving and chippings lead to entrance door covered by stone porch.
- There is a storage area for wellingtons.
- 8 cm step up into kitchen. The door is approx 78cm wide.

### Parking

We have an ample car park for several cars. The parking is less than 50 metres from the main entrance. Parking is free.





### Access with steps

- There is levelled path from the car park to the main entrance. It has been levelled by gravel
- There is a level access to patio area.



### Main entrance

- 8 cm step up into kitchen.
- The door is approx 78cm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.
- All public areas, hall, stairs, and landings are well lit using a combination of ceiling and table-lamps.



## Getting around inside

### Self catering kitchen & Seating area

- We have an open plan kitchen.
- 8 cm step up into kitchen from the garden.
- The door is approx 78cm wide.
- Ceiling height in kitchen & living area is 236cm.
- Flooring is tile.
- Approx 215cm free space between the island and the utility part of the kitchen, 83cm distance at the narrowest sides of the island (i.e. between the cooker and between the sink).
- Approx 153cm free space between the island and kitchen table but this can be moved.
- Kitchen table 78cm x228. Height 73cm. 8 Chairs provided.



Kitchen



Kitchen



## Seating area

- The kitchen is open planned with a corner sofa at the end. There is a TV.

## Hearing

- The TVs have subtitles.

Seating area (Open planned kitchen)



Seating area (Open planned kitchen)

## Lounge

- The lounge has 3 sofas (two cream colored with removable covers and one brown leather sofa).
- Wooden flooring with rug under large coffee table.
- TV with free view and DVD player.
- Double doors to patio area with 6 cm step down.
- Doorway 148 cm wide approx.
- Door (88cm wide) from living room to rear patio area stepping down 12cm to chippings.

## Hearing

- The TVs have subtitles.



Lounge



Lounge

## Downstairs bathroom

There is a bathroom downstairs with a shower.

- Tile flooring.
- Step into shower 19 cm high.



Downstairs bathroom

## Bedrooms, all bedrooms are situated upstairs

- We have non-allergic bedding.
- All bedrooms are situated upstairs
- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We can move the bedroom furniture, to improve accessibility.



## Bedroom 1

- Door to bedroom 75cm wide.
- 5ft bed x 72cm high.
- The main access to the bedroom is via door 700mm (27.5inches) from the main hallway.
- The bedroom is adjacent to a private luxury bathroom with a shower
- En-suite door 67 cm wide. Tile flooring. Step into shower 19 cm high.



Master bedroom (bedroom1)



En-suite bathroom

## Bedroom 2

- Door to bedroom 66cm wide. 5ft bed x 72cm high



Bedroom2



### Bedroom 3

- Door to bedroom 74cm wide. 4ft. 6in bed x 69cm high



Bedroom3

### Bedroom 4

- Door to bedroom 74cm wide. 3ft bed x 68cm high with 2ft 6in bed underneath.



### Family bathroom upstairs

- The access is through a door 66cm wide from the hallway.
- Bath height 54cm, width 68cm and length 169cm.
- Vinyl tile flooring.



## Getting around outside

### Garden

- From the main entrance to the gardens, there is 1 step. There is no lift and no ramp.



Patio



- From the main entrance to the car park area, there is level access and gravel



Garden on the side of the house





Garden at the back of the property



Garden at the back of the property



Gravel and slabs for easy access

## Getting here

Address:  
Little Canwood House,  
Little Canwood,  
Checkley,  
HR14NF

## Travel by public transport

- You can get to Little Canwood House by bus
- The nearest bus stop is in Woolhope. The bus stop is 1.1 miles / 1.7 km from Little Canwood House
- The nearest train station is Hereford. The train station is 7.9 miles / 12.7 km from Little Canwood House. If you are coming from Hereford by car follow the B4224 out of Hereford to the village of Mordiford. Turn left after “The Moon” pub towards Haugh Wood and Woolhope. Continue for approximately 2 miles. At the end of the Common, (as you start your descent), turn left down an unmarked road. Continue for approximately ½ mile and turn left towards Checkley. The Cottage is situated approximately 1 mile on the left-hand side.

## Travel by taxi

- You can get a taxi with Blue Line by calling 01432343435. The taxi company has a wheelchair accessible vehicle.

## Customer care support

### Accessibility equipment

- We can provide a shower chair, toilet seat height raiser.
- Hirers of Equipment TPG Disabled Aids – 01432 351666
- The hospitality manager has NVQ L2 in Health and Social Care and is available 24 hours a day in case of emergency
- Guest information file gives details of local services and emergency procedures.
- Mobile phone reception is variable depending on your network. There is free WiFi at the property

In case of emergency, please call the Hospitality Manager, (24/7) who has NVQ L2 in Health and Social Care.